



HOLY CROSS

Multi-Academy Company

ICT NETWORK MANAGER
APPLICATION PACK

Our Motto, Mission and Aims

Our Schools

Coventry



Achieving together in faith



Holy Cross Catholic Multi-Academy Company

September 2021

Dear Candidate

On behalf of the Board of Directors for Holy Cross Catholic MAC, we would like to thank you for your interest in the post of ICT Network Manager at Cardinal Newman Catholic Secondary Academy within our Multi Academy Company. The school is one of the seven Catholic schools (2 secondary and 5 Primary) that are part of the Holy Cross Catholic Multi Academy Company (HCCMAC) which opened on 1 September 2019.

This letter is intended to help you complete the application form. Please read it carefully before the completion of your application form. If you have any difficulties, please contact the school.

The application form is your opportunity to provide all the information we will require to help us understand how you meet the requirements of the post advertised. Similarly, it plays an important part in the selection process allowing us to short-list candidates for interview and helping as a basis for the interview itself. To ensure fairness to all applicants, short-listing decisions are based solely on the information you supply on your application form. Even if we already know you as a current or previous employee, it is important that you complete the form in full.

All vacancies are accompanied by a job description and a person specification setting out the main duties and responsibilities of the post in the job description, and the knowledge, skills and experience we are looking for in the person specification.

Please read this information carefully as you will not be short-listed for interview unless you meet the essential criteria described in the Person Specification.

Depending on the number and quality of applications, it may not be possible to shortlist for interview all candidates who meet the Essential Criteria. *However, we guarantee to interview all disabled applicants who meet the Essential Criteria.*

We are unable to accept CVs so please do not attach your CV, references, or copies of educational certificates to your form. If there is insufficient room on the form in a particular section, you can simply attach an extra page and mark it clearly with your name and the job title, indicating the number of the relevant question.



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The 'Relevant skills & experience' section of the form is your opportunity to tell us specifically why you wish to apply and what makes you a suitable applicant. You should include anything you feel would be useful in support of your application telling us as much as possible about yourself in relation to all the items listed in the job description.

Please remember that those involved in the selection process cannot make assumptions about you. - **tell us everything relevant to your application and complete all the sections on the form.**

The closing date for receipt of applications is via email to suzanne.harris@cncs.school by 9.00am on Wednesday 22 September 2021.

DATA PROTECTION

Information provided by you as part of your application will be used in the recruitment process. Any data about you will be held securely with access restricted to those involved in dealing with your application and in the recruitment process. Once this process is completed the data relating to unsuccessful applicants will be stored for a maximum of 6 months and then destroyed. If you are the successful candidate, your application form will be retained and form the basis of your personnel record. By signing and submitting your completed application form you are giving your consent to your data being stored and processed for the purposes of the recruitment process, equal opportunities monitoring and your personnel record if you are the successful candidate. Romero Academy reserve the right to check the validity and accuracy of your application if successful.

EQUAL OPPORTUNITIES

Information provided by you on the Equal Opportunities Monitoring Form will be used to monitor our equal opportunities policy and practices. This part of the form will be detached from the main body of the application form and will not form any part of the selection process.



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WORK PERMITS

Under the Asylum and Immigration Act, we are required to check that anyone taking up employment with us has the legal right to work in the UK. Shortlisted applicants will be asked to provide us with documentary evidence to support their entitlement to work in the UK prior to any offer of employment being made.

DBS CHECKS

In line with our safeguarding and child protection policy, all employees and volunteers working in specific roles at the Academy will be subject to satisfactory clearance being obtained from the Disclosure and Barring Service. The check will be undertaken as part of the appointment process with the successful candidates. If you are invited to interview, you will be asked to bring this information with you.

PLEASE NOTE We will take up references for all shortlisted candidates prior to interview and reserve the right to validate all information entered on the application form. Please ensure that any person who is asked to act as a Referee knows this information and is available to give a reference during this time.

We expect all our staff and employees to be in sympathy with our Catholic values and help us to achieve the vision that we have set ourselves to work towards.

Yours faithfully

Ms E O'Connor
Headteacher
Cardinal Newman Catholic School



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Motto

Achieving Together in Faith.

Mission

Our school communities are united as the family of God to provide an outstanding Catholic education for all our pupils. With Christ at the centre of all we do, we will inspire every child to be the best person they can be by developing their God given gifts and talents.

Aims:

High aspirations for all

Outstanding education - To create an ethos of collective responsibility, through which we will promote achievement and improve pupil performance

Living out Gospel values and celebrating the Catholic ethos in all our schools with reconciliation and peacefulness at the heart of all we do

Young people – who are resilient and make a positive contribution to their diverse and changing communities

Community - strengthening and nurturing the Catholic life of our schools

Realising talent by developing pupils, staff, academy representatives and Directors for the benefit of the Holy Cross community

Optimising our resources to realise best-value by sharing assets and using economies of scale

Standards - To maintain the highest quality of Catholic education by ensuring accountability at all levels

Service to God by serving others in our school and local communities and national and international communities in need.



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JOB DESCRIPTION

ICT Network Manager

Job Purpose: To manage and develop the School's ICT Network and external services to ensure that they are reliable, secure, efficient and at the forefront of technological advance. To create a financial budget plan to for short and long term investments along with an annual refurbishment plan. Managing a substantial budget efficiently and effectively. To support and develop ICT tools and applications to assist with teaching and learning and school administration. To supervise users use of all ICT equipment and network holding all users to account for good, appropriate and safe use of the School's infrastructure.

Responsible to: Business Manager / School Headteacher

Responsible for: IT Support Services

Grade: 8

Duties and Responsibilities:

- 1) To provide direction, support and maintain a good understanding of technology for the curriculum and administrative teams to influence strategic planning across the organisation.
- 2) In partnership with the school Leadership team set standards for the professional conduct of the ICT technical team and monitor standards of delivery for IT Support.
- 3) To create and lead on the school's ICT Infrastructure budget/expenditure plan ensuring value for money and best practices are followed. Developing regular maintenance programmes for ICT systems, undertaking and/or arranging repairs where necessary within the current expenditure plan.
- 4) To devise and implement, innovative solutions to problems using a range of systems and applications (e.g. internet, email, anti-virus software, communications, Wi-Fi etc). Ensuring that new services comply with current legislation including The Data Protection Act (GDPR), Health and Safety and Freedom of Information.
- 5) To liaise and oversee third line support contracts, reporting back to the Business Manager and/or Headteacher.
- 6) To assist in the induction and training of new staff providing initial basic training to allow access to the school network and ICT equipment. To ensure the most effective use of IT services provided.
- 7) To lead, monitor and update the Schools Information Management System and to complete routine jobs and checks to ensure its effective running.





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- 8) To liaise and support all subject departments and faculty with the delivery of IT provided services. Monitoring the use of the IT network providing guidance on training and develop for user.
- 9) To be responsible for the security of ICT equipment and resources across all platforms. Maintaining the integrity and security of electronic data including, but not limited to, virus protection and backup strategy and implementation.
- 10) To provide strategic direction, knowledge and expertise to influence and formulate school policy across the organisation.
- 11) To be responsible for ICT asset Management and software licence management across the organisation.
- 12) To develop, advise and update on the schools website and its performance and security. Ensuring that it complies with current legislation including The Data Protection Act.
- 13) Develop expertise to an advanced level in the main software packages used within the School, in order to support and advise all staff in the use of such packages.
- 14) To oversee and liaise with external companies in regards to the maintenance of any services and solutions sourced externally. Ensuring that services/contractors comply with current legislation including The Data Protection.
- 15) To be responsible for securing backups and restoration of school data on and off School Site.
- 16) To ensure network functionality is thoroughly tested, maintaining network security, firewall protection, system uptime and system penetration.
- 17) To manage the creation of user accounts for staff and students internal and external and monitor their use to ensure that school policies are adhered to.
- 18) To advise on the extension and improvement of computing equipment and software and perform necessary installation and upgrades. To manage the maintenance, upgrading, configuration, distribution and installation of computing equipment, software, network services and communications.
- 19) To maintain a fault reporting system for the network and any associated ICT equipment, ensuring all fixes take place within a reasonable response times.
- 20) Assist the leadership Team in the development of school wide projects and facilities, including obtaining quotes.
- 21) To undertake such duties and responsibilities of an equivalent nature as may be determined by the Headteacher / Business Manager.



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Line Management

- 1) Line manage a team of ICT Technicians and/or apprentices.
- 2) The post holder will be expected to display initiative and adhere to licensing, data protection and health and safety legislation. Training will be supported to enable the post holder to provide the highest quality service to the use and development of ICT within the school.
- 3) Assist, advise and supervise the work of the ICT technician team and set standards for professional conduct, including carrying out staff development reviews, identifying training needs and prioritising workloads.
- 4) Manage and prioritise demanding workloads to meet urgent deadlines whilst still maintaining the quality of work and ensuring immediate availability to support for urgent problem solving.

ICT Service Desk

- 1) To oversee the management of the ICT Service desk and its ticketing system to ensure jobs are being completed within a reasonable time.
- 2) To analyse the ICT Service desk to ensure common issues and training requirements are addressed for users and technical staff.

Health and Safety

- 1) To look out for, delete and dispose of any illegal and unlicensed software on computers throughout the school and keep license usage reports.
- 2) Complete ICT specific audits as required and give advice to the leadership team on matters to resolve i.e. DSE Assessments.
- 3) Monitor the implementation of ICT specific health and safety procedures and report to the Leadership Team and Governing Body on issues, as necessary.
- 4) Lead on the monitoring and review of data storage and security and provide advice and guidance to all staff on policy.

General Data Protection Regulation

- 1) Adhere to the Holy Cross Catholic MAC data protection policies and processes.
- 2) Lead on Data Protection in school and support the work of the MAC Data Protection Officer.



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- 3) Carry out data protection impact assessments (DPIA) on new and developing areas that require data processing & recording.
- 4) Support the DPO to ensure that where required; evidence of compliance is recorded as required in the MAC data protection policies and processes.
- 5) Ensure the School's ICT infrastructure, data storage and usage are GDPR compliant.
- 6) Report any data breach of the School's ICT acceptable use policy to the Data Protection Lead.
- 7) Ensure GDPR principles are embedded in normal working practices of the School.
- 8) Lead on Subject Access Requests and Freedom of information requests.

Training and Development

- 1) Provide individual and group training as required to all staff and students.
- 2) Carry out staff inductions and keep records of staff training and compliance.
- 3) Maintain appropriate levels of training in the role, keeping up to date with new initiatives and developments in ICT.
- 4) Attend events and training as required.



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Person Specification

Qualifications & Experience	Essential (E) / Desirable (D)
Degree in computing or computer science or recent industry certifications e.g. Microsoft, Google, Networking, ITIL, CompTIA.	D
3 years' Experience or appropriate qualification that show high levels of understanding of network and cloud infrastructure integration.	D
Experience and understanding of anti-malware software, network security issues and systems back up configuration and management. Experience of disaster recovery planning desirable.	E
Experience supporting all Windows operating systems, PC and server hardware and audio-visual technologies.	E
Good knowledge of physical and logical network infrastructures and topologies.	E
Experience of Windows and PowerShell scripting.	D
Experience using Microsoft tools: Active Directory, Group policy, DHCP and DNS management.	E
Experience using Microsoft tools: SCCM, cloud integration and administration of Azure AD and Microsoft 365.	E
Experience of Google products and services, particularly integration with Microsoft 365.	D
Experience in 'Green technologies' and reduction in energy usage strategies.	D
Experience of Cyber Security, protecting and recovering networks and devices from cyberattack.	D
Experience of enterprise/group level management of software licensing, in particular Microsoft licensing.	E
Experience of developing and managing Wi-Fi technologies.	E
Experience of designing and managing Local Area Networks – routing and switching, structured cabling.	E
Proven track record of identifying, analysing, and resolving problems both individually and working with others.	E
Data Protection / GDPR knowledge and experience.	E
Experience of Office productivity tools and Microsoft Teams.	E
Experience of working in a school environment interpreting Government legislation relating to schools.	D
Experience of successfully managing projects from inception to completion.	E
Experience of reviewing systems to ensure the robust evaluation of performance and actions to secure improvements.	E



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Skills and Abilities	Essential (E) / Desirable (D)
Strong listener and able to communicate in a clear and concise manner both on the telephone and face to face, who can effectively convey information at an appropriate level to a wide range of audiences.	E
A strong ability to analyse, interpret and resolve ICT problems and to develop, report and implement practical, workable solutions.	E
Ability to complete work to the required standards and to agreed deadlines.	E
Ability to develop and maintain effective working relationships with a wide range of people.	E
Excellent organisational skills, with the ability to use own initiative and work proactively both in a team and independently.	E
Project management skills, understanding designs and project plans.	E
Experience of leading and directing a Technical team.	E
Demonstrates a flexible approach to work to enable effective delivery of service.	E
Able to work under pressure and to deadlines and deliver excellent results.	E
Ability to work in a team.	E
Calm in a crisis to bring about resolution.	E
Ability to adapt to changes in the workplace.	E
Understanding and commitment to the safeguarding of children.	E
Commitment to the School and MAC's ethos and aims.	E
Commitment to equal opportunities.	E
Accurate and fluent spoken English.	E
Exemplary levels of integrity	E



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Our Schools



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Cardinal Newman Catholic Secondary Academy



Our school is named after one of England's foremost Catholics, the Blessed John Henry Newman and we are very proud to be associated with his love of learning and his strong commitment to providing the best pastoral support for those in his care.

Our mission statement "Knowledge through the light of faith" is at the heart of all we do and we endeavour to make known to every student that they are made for greatness because they are a child of God and are uniquely created and loved by God.

Every student is called to live out the gospel values by loving God, others and themselves and by being prepared to always do their best and be the best person they can be.



We insist on the highest standards of behaviour, uniform, attitude to learning and respect for one another and the environment. By providing a traditional, yet broad and balanced curriculum for all our students regardless of ability and background, we are able to recognise and develop individual talents and interests including academic, creative and sporting provision that is appropriate for every child from our special needs students to our Oxbridge applicants. We also have a varied extra-curricular activities

programme that includes a wide variety of clubs as well as day and residential visits to enhance each student's learning experience.

We are blessed to have an amazing staff who work tirelessly for our students so that they are given every opportunity to fulfil their true potential and we pride ourselves on excellent relationships, where we work together to form a happy, loving and caring community, based on clear boundaries, accepted values and high expectations.

We are very proud of our successes and our GCSE results in 2018 placed us as one of the highest performing secondary schools in both the Diocese and Coventry Local Authority. We are determined to continue to improve to meet the needs of our students in an ever-changing world and we are confident that we will achieve our vision, which is simple: to become an outstanding catholic school in all we do.

At Cardinal Newman we want for your child exactly what you want as parents – the best and nothing but the best.



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Bishop Ullathorne Catholic Secondary Academy



At Bishop Ullathorne Catholic Secondary Academy, we recognise the uniqueness of each child and the need to build upon the firm family Catholic values established in the home and in our partner primary schools. Our mission as a Catholic school is to be an active Christian community of love and service where all feel they belong and are valued. We believe strongly that each child has a right to excellence and to be actively encouraged to be the person God wants them to be.

Working together, we enable our students to recognise and to have confidence in their own abilities. It is important to us to raise the aspirations of each of our students and provide them with the love and support to grow as the very special person that they are. We focus on rounded development: spiritually, morally, socially, physically and academically. Every member of our school community is valued and their sense of belonging is paramount. Whilst great emphasis is placed on each student's academic achievement, we also foster traditional values. Your child's sense of belonging at school contributes to our sense of community in a happy supportive atmosphere. Hard working, caring and sympathetic staff work in partnership with parents to ensure that your child's secondary school career is enjoyable and successful.

Our outstanding Catholic school has a long standing record of high quality education and academic excellence. Student achievement is a continued strength at both key stage 4 and key stage 5. All progress and attainment measures significantly exceed the national averages. Each member of our school community is highly valued.

We are guided daily through our own expectations, known as the Ullathorne Way. This calls us to be:

- Compassionate
- Faith filled and Prophetic
- Attentive
- Eloquent
- Curious and Wise
- Grateful



Only by extolling these virtues can we show the love of Christ in our daily actions and grow to be our true self.



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Christ the King Catholic Primary Academy



Christ the King Catholic Primary Academy provides an excellent, Christ centred education through inspirational teaching and empowerment of all pupils to reach their full potential spiritually, intellectually, physically, socially and morally, in a happy, caring, stimulating environment promoting self-esteem and confidence. Our school offers all-through primary education for 420 pupils, complemented by 52 nursery places.



Our teaching philosophy is centred on an environment of mutual respect where the staff, the pupils and the whole community work together for the common aim of educating to achieve the highest standards of competence and ability and to be responsible and worthy citizens of the world.

The diverse backgrounds represented by our pupils and staff contribute to a rich learning environment where the communication of knowledge is informed by professional expertise and personal experience. A differentiated teaching programme delivers the curriculum at the rate appropriate to the individual child.

We aim to develop and extend every pupil to enable them to achieve their full potential, irrespective of academic ability or social background. Our curriculum encompasses the widest range of concepts, attitudes, skills, responsibilities and cross-curricular issues relevant to a pupil's life in its widest perspective.



The school offers a wide range of sporting and artistic activities to complement the core academic expectations of the National Curriculum.

Our pupils make excellent academic progress, and impressive results are achieved on the sports field and in the arts arena.



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St Augustine's Catholic Primary Academy



St Augustine's Catholic Primary Academy is located in the heart of Radford in Coventry. We are a happy and vibrant two form of entry school with a Nursery. As a school we aim to work in partnership with parents, guardians, the parish and the Academy family of schools to support our children and families on their journey of Faith. As part of the family of God we work hand in hand.

'To listen to God's call, to learn from God's word and to share God's love through service.'



Our extensive grounds include a Forest School site which is used to develop a range of skills with pupils, a Thrive nurture room, a sports Muga and counselling facilities.

Our staff here are committed to working together to support our children to be the best they can be spiritually, morally, academically, mentally and physically. We aim to provide a broad and balanced curriculum that will both engage and educate our pupils shaping them into caring future disciples and knowledgeable, responsible citizens.



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St Elizabeth's Catholic Primary Academy



St Elizabeth's is truly a special place, a happy place where staff, parents, governors and children work in harmony together. The school has developed an individual identity since its creation over 100 years ago which combines the best of traditional educational values with a modern vibrant vision.

At St Elizabeth's we pride ourselves on celebrating the cultural diversity of our locality. We are a school community in which all children are welcomed and valued as unique members of God's family, a family of different faiths and backgrounds living, loving and learning together joyfully following in the footsteps of Jesus Christ.



Central to our philosophy are the values and virtues Christ taught us through the Gospels, these values run through every aspect of school life like a golden thread, intertwined and bound throughout all of our relationships and the experiences we provide for our children. Our reliance on these values ensures the spiritual formation of every member of our school family.

We aim to provide a rich and diverse curriculum that develops our children morally and socially as well as academically. Children leave St Elizabeth's as faithful, aspirational, responsible and resilient young people ready to make positive contributions to the wider communities in which they live.

At St Elizabeth's we take enormous pride in knowing all of our children and families very well. We are fully committed to ensuring that each child is offered the finest start to their education in a stimulating, caring and loving environment, an environment which influences a lifelong love of learning and one in which our children thrive and live life to the full.



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St John Vianney Catholic Primary Academy



Welcome to St John Vianney where Christ is at the centre of everything we do. We have one school rule which is:

Love one another as I have loved you

We strive to promote the values of our Christian faith throughout our daily life. We provide a religious syllabus, which develops our children's knowledge and understanding of our faith. However, more important to this school are those values, which we try to relate to all the aspects of our life within the faith community of St John Vianney Parish.

St John Vianney is a happy and caring school where every child is known and loved. We seek to challenge and support all our children and make them excellent citizens of the future, knowing how important it is to do their best and care for those around them.



We are conscious of the necessity to provide our pupils with a broad and balanced curriculum and constantly review and evaluate the achievements of the school. Our curriculum is exciting and engaging aiming to bring the humanities alive through first-hand experience wherever possible. We aim to provide both high academic and non-academic standards, a good faith basis and involvement in the wider community. Moreover, developing the whole child by enabling them to acquire knowledge, appreciate their creative abilities and master the challenges of physical education and sport.



St John Vianney Catholic Primary Academy strives to achieve its aims through a strong partnership between governors, staff, children, parents and Parish. Most of our governors are parents or past parents and members of our Church community. We believe that this improves the level of co-operation and the sense of shared commitment and responsibility. We believe that we can only achieve the best for your child by close co-operation between home and school. Without the involvement of parents, our task is that much more difficult and less enjoyable. We hope that parents will take a

close interest in what their children are doing in school and will encourage learning and its importance in later life.

It is our view that Primary School years lay the foundations for a lifetime of learning and work hard to cultivate the fundamental partnership between Home and School by welcoming parents to become involved in their child's education.



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St Thomas More Catholic Primary Academy



St Thomas More's motto is "Learn and Grow as God's Holy People" and this underpins everything we do at the school. We believe that every child should be pushed and supported to achieve their God-given potential and that it is our responsibility to get the best out of all of our students – academically, socially and spiritually. We are a very diverse, multi-ethnic community with a highly inclusive ethos.

Children are happy to come to school here and they thrive on the nurture and support offered. We are situated in a suburban residential area of south Coventry, a 30 minute walk from the city centre, but we draw our children from a much wider catchment area. The school is housed in a modern building which opened in September 2014 and we have very generous grounds which include a large field, allotment, forest school, a pond and a chicken pen.

We are committed to academic excellence and are always keen to innovate, using research-based methods to develop and improve our practices further. We keep our curriculum under constant review so that it is appealing and relevant to our current situation and we place great emphasis on the importance of a consistent approach from Nursery to Year six. Our children's learning experience is very hands-on: an example of this is our maths mastery programme which focuses on underlying mathematical concepts and number sense through the use of manipulatives all the way from Reception to Year 6. We see it as our duty to produce well-mannered, respectful and motivated young people and our behaviour and discipline policies are reflective of this. Children leave St Thomas More with all the qualities they need to make a positive contribution to society. We have excellent relationships with



our local parish and the children make good use of the church. Our vocation to Catholic life is evident across the curriculum and throughout the school. Our families are very supportive of our ethos and work well with school leaders to ensure positive outcomes for all. Many parents comment that St Thomas More is like an extension of the family.

The school received a highly positive Ofsted inspection in January 2018 and we aim to build on this as we continue to improve and push ourselves to be the best we can possibly be.



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Holy Cross MAC Schools



Why work in Coventry?



Coventry is an innovative city that boasts two cathedrals, old and new. It combines medieval architecture with vibrant regeneration which is rich in bars, restaurants and culture. Coventry has recently been awarded the City of Culture for 2021. You will find both the Belgrade theatre and the Warwick Arts centre on the doorstep, along with open green spaces such as the War Memorial Park and Coombe Abbey.

The Ricoh Arena hosts both football and rugby, along with music concerts. Road and rail links are exceptional. Birmingham and Leamington Spa are under 15 minutes by train and London just over an hour. Stratford upon Avon, Warwick and Solihull are also nearby. From Coventry it is only one rail stop to Birmingham International Airport and the National Exhibition Centre. In December, Birmingham was named host city for the 2022 Commonwealth Games, and local town, Leamington Spa, was recently named as one of the best places to live in the Midlands in 2017 by the Sunday Times. The city hosts a variety of annual events such as the Coventry Half Marathon, the SkyRide and the Godiva Festival, which is the biggest free family festival in the UK.

Coventry also has two universities, Coventry University which was awarded 'University of the Year for *Student Experience*' by The Times in 2014 and the University of Warwick, which is in the top 10 on the league tables. Both universities have links with three of the city's biggest employers, Jaguar Land Rover, the NHS Trust and Coventry City Council.





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