



Coventry City Council

Job Description

Vacancy Reference No:

Job Title:	Site Services Officer	Job Number:	L3032D
Directorate:	Children, Learning and Young People	Post Number:	
Service:	Services for Schools	Grade:	Grade 4
Location:	Sowe Valley Primary School		

Job Purpose:

To be responsible through the day-to-day direction of the Head Teacher or School Business Manager for all activities. Undertake work, as the nominated officer, and cleaning duties where required.

Main Duties and Responsibilities:

1. Responsible for the security of the building and grounds, including routine and non-routine opening/closing of the premises and setting of alarms and emergency call outs.
2. Ensure the whole site is kept free of all litter and rubbish, including fallen leaves and daily emptying of litterbins.
3. Ensure necessary steps and precautions are taken to prevent delivery and other vehicles being driven over paths, grass or other unauthorised areas. Where possible, preventing trespass and unauthorised parking.
4. Responsible for reporting and arranging all repairs and maintenance needs outside this job description, progress chasing and reporting on delays to the Head Teacher or School Business Manager on behalf of the School Governing Body. Ensure that contractors on site do not cause a health and safety hazard or damage school property in any way and report any matters of concern or non-compliance with contract specification to the Head Teacher or School Business Manager on behalf of the School Governing Body. Responsible for signing job completion and customer satisfaction notes, as required by the Council. Check that contractors vacate the site on completion and ensure the charges made are in accordance with agreed scheduled rates.
5. Inspect all play areas and equipment and remove any dangerous materials or objects daily and, as necessary, to ensure the safety of users and report where action is needed. Check PE equipment and moving it when necessary.
6. Deal with instructions received regarding lettings, preparing for these activities and cleaning up at the end of the letting.

7. Take delivery of materials and equipment, ensuring correct distribution and storage within the school and the movement of furniture and equipment within the school, as required.
8. Responsible for the operation of the heating plant, maintaining required temperatures and the availability of an adequate supply of hot water. Report any deficiencies to the Head Teacher or School Business Manager and appropriate authorities/departments.
9. Order, move, light, refuel and arrange return of temporary heaters as necessary.
10. Carry out routine checks to identify faulty ancillary equipment, including water boilers, cookers, electric irons, etc. reporting where further action is necessary.
11. Ensure availability of adequate supplies of fuel and materials to undertake the duties of the post.
12. Undertake minor repairs and maintenance work including:
 - Carpentry – refitting whiteboards and pin boards, replacing door and window furniture easing doors, etc.
 - Painting – liaising with the Head Teacher/School Business Manager regarding a set programme for the internal decoration of the school.
 - Plumbing – repairing leaking taps, refitting toilet seats, renewing ball valve washers and floats. Clearing blocked toilets, ensuring drain channels and grease traps are kept clear.
 - Electrical – basic electrical repairs (not including mains circuitry), eg. fitting plugs to equipment, replacing fuses, fitting light bulbs, tubes and starters.
 - General – minor plastering repairs, minor repairs to floor coverings, touch-up paintwork, removal of graffiti, replacing fixtures and fittings, eg. toilet roll holders, brackets, shelves, cupboards, plus minor repairs to fencing, paths, driveways and playgrounds and minor glazing repairs.
13. Undertake limited grounds maintenance duties which are not included in the Council's grounds maintenance contract specification, including the setting up of netball posts, taking equipment from, and returning it to, school stores as required.
14. Ensure an adequate stock of essential items, eg. nuts, bolts, washers, etc. and maintain these items.

Cleaning

15. Undertake internal school cleaning as required, including cleaning windows, within the Health and Safety Policy.
16. Clean school signs, name boards and directional signs.
17. Remove spillages and resultant stains from floors and other surfaces.
18. To dispose of waste material in a safe, hygienic manner ensuring that it is ready for collection

Monitoring

19. Supervise and direct all school cleaners, including completing relevant paper work, eg. timesheets.
20. Undertake appropriate work as the nominated officer.

Gardening

21. Undertake general gardening duties as and when required.

Miscellaneous

22. Provide and safeguard the welfare of children and young people you come into contact with
23. Carry out procedures in the event of emergencies and provide assistance in dealing with general enquiries relating to the use of the site.
24. Undertake work during school holidays as defined by the Head Teacher/School Business Manager.
25. Be aware of and comply with the policies and procedures of the school.
26. Keep paths, steps, walkways, etc. free of snow and ice using and ordering salt and grit as necessary.
27. Undertake all necessary training required by the Council.
28. Share in Health and Safety inspections of the school site in association with the Head Teacher/School Business Manager.
29. Undertake risk assessments and COSHH procedures as appropriate
30. Move furniture and PE equipment, as required.
31. Any other duties and responsibilities within the range of the salary grade.
32. May be required to assist with fire evacuation procedures

All duties and responsibilities must be carried out with due regard to the City Council's Health and Safety Policy.

Post holders will be accountable for carrying out all duties and responsibilities with due regard to the City Council's Equal Opportunities Policy.

Duties which include processing of any personal data must be undertaken within the corporate data protection guidelines.

Responsible to: Headteacher

Reviewed: 3.9.26



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Person Specification

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Service:	Services for Schools	Grade:	Grade 4
Location:	Sowe Valley Primary School		

	Job Requirements
Knowledge:	• General knowledge of cleaning activities, janitorial/security duties and basic handyperson skills. • Health and Safety issues. • Janitorial issues in accordance with Health and Safety considerations and emergencies.

Skills and Abilities:	• Able to liaise and communicate effectively with other staff on an interpersonal level with pupils, staff, parents and other visitors in a friendly way, and in respect of duties to be performed and deadlines to be met. • Numeracy skills to check stock levels, deliveries and measure areas. • Able to complete forms, read instructions, write basic reports/messages for the Head Teacher. • Able to use the telephone to process queries/complaints, pass on and receive information, in a friendly manner, to and from other departments. • Able to follow recognised and agreed procedures and regulations in respect of duties to be performed regarding ordering stores, lettings, heating, cleaning. • Able to move equipment/objects, clear sites, and undertake general manual tasks. • Able to undertake general tasks not requiring skilled trade qualifications, eg. plumbing, basic electrics, building, plastering, painting, gardening, carpentry and glazing. • Able to identify areas where repairs/cleaning is required and is not to the standard expected. • Able to assimilate information re equipment and the need to operate it, such as cleaning equipment.
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Experience:	Background of industrial or school environment which highlights craftsman, machinist, maintenance, labouring or similar level.
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Educational:	
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Special Requirements:	- This post is exempt from the Rehabilitation of Offenders Act 1974 and is subject to an enhanced Disclosure and Barring Service (DBS) check and satisfactory safeguarding vetting procedures. - Demonstrates flexibility and a willingness to adapt to the changing needs of the school. - Committed to contributing positively to the wider life and ethos of the school community. - Willing to respond to emergency alarm call-outs when required. - Able to work effectively and respectfully within a diverse and multicultural school environment. - Understands the importance of maintaining confidentiality and handling sensitive information appropriately. - Supportive of the school's role as a community resource and the community use of school premises. - Able and willing to undertake the physical aspects of the role, including moving equipment and carrying out cleaning and hygiene-related duties in accordance with health and safety requirements. - Demonstrates a commitment to safeguarding and promoting the welfare of children and young people.
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Reviewed: September 2026

Updated: September 2026