Gosford Park Primary School Humber Avenue Coventry CV1 2SF

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Headteacher: Mrs Rachael Allen www.gosfordpark.coventry.org.uk













Gosford Park Primary School

One Community, Many Cultures; Growing and Learning Together

Job Description and Person Specification

Attendance Officer and Pastoral Worker

Job Title: Attendance Officer
Pay Scale / Grade: Grade 3
Responsible to: Headteacher
Closing: Tuesday 21st May 12:00pm
Interviews: 23rd May 2024

General Duties

Attendance Officer - Complete attendance daily including any first day absence calls. This includes:

- Input attendance data and investigating any missing data, and maintaining accurate attendance records, including unexplained lesson absences.
- To ensure the electronic registration system is updated daily investigating any missing data with class teachers.
- To record pupil absences and late arrivals on SIMS, maintaining accurate attendance records.
- To make initial enquiries with parents/carers regarding unexplained absences/lateness including first day calling.
- To monitor the attendance of pupils referring concerns to the Pastoral Leader.
- Promote good attendance within the school.
- To process and action pupil holiday requests.
- To issue routine correspondence to parents/carers regarding attendance/absence requests in accordance with the school procedure.
- To assist the Family Support Worker with the administration of referrals to the education welfare service/issuing of penalty notices.
- To undertake routine liaison with external agencies regarding attendance e g Attendance Services within the Local authority.
- To collate attendance data producing routine reports and prepare statistical returns regarding attendance and submit to reporting bodies where appropriate.

- To comply with policies and procedures relating to child protection, health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person.
- Liaise with class teachers over attendance concerns.
- Responsible for identifying attendance issues and patterns of absence/late arrivals.
- Contact with parents over all aspects of attendance including written correspondence when required.
- Attend meetings with external agencies and parents as required.
- Complete administration task as directed by the line manager.

Pastoral Worker:

- Support and encourage attendance and punctuality for all pupils that attend the school.
- Support pupils to arrive on site each morning. Monitor attendance and problem solve any issues that may impact their day.
- Provide break and lunchtime cover and enrichment as required.
- Communicate effectively with pupils using their preferred mode of communication.
- Listen to and support pupils to resolve a range of issues creating barriers to learning.
- Support and work with pupils on a one-to-one basis or in small or large groups.
- Work under the support and guidance of Pastoral Lead to ensure pupils are effectively supported.
- Encourage pupils to become as independent as possible considering their individual need.

Personal and professional conduct

- Uphold public trust in the profession and maintain high standards of ethics and behaviour, within and outside school, by:
 - Treating pupils with dignity, building relationships rooted in mutual respect, and at all times observing proper boundaries appropriate to a professional position.
 - Having regard for the need to safeguard pupils' wellbeing, in accordance with statutory provisions.
 - Showing tolerance of and respect for the rights of others.
 - Not undermining fundamental British values, including democracy, the rule of law, individual liberty and mutual respect, and tolerance of those with different faiths and beliefs.
 - Ensuring that personal beliefs are not expressed in ways which exploit pupils' vulnerability or might lead them to break the law.
- Have proper and professional regard for the ethos, policies and practices of the school, and maintain high standards in attendance and punctuality.

Person Specification

	Essential	Desirable
Qualifications and training	 Administrative qualifications Experience using SIMS Training working with Primary aged children Willingness to undertake appropriate training and professional development 	 Evidence of being a life long learner
Knowledge and experience	 Excellent interpersonal and organisational skills Knowledge of SIMS (Schools Information Management System Attention to detail and a good level of numeracy Strong ICT skills, including the use of spreadsheets Knowledge and understanding of school policies and procedures 	Experience working directly as an attendance officer or pastoral support previously
Personal traits	 A driving license and business insurance The successful candidate will be: Quick to adapt and take on new initiatives. A personable and approachable individual Eager to uphold the school's ethos Committed to equal opportunities and empowering others Able to maintain a good working relationship with others Strong work ethic and capacity for hard work Ability to relate well to colleagues and pupils and parents / members of the public A professional manner Ability to work well as part of a team Flexibility in approach to completion of work Ability to prioritise work under pressure and remain organised Ability to work under pressure and meet strict deadlines 	
Additional requirements	 Willingness to participate in training and development An exemplary conduct and attendance record A desire and commitment to contribute to the school community 	