



Coventry City Council

Job Description

Job Title:	Rehabilitation Worker (Visual & hearing Impairment) Rehabilitation Worker	Job Number:	COV000008421
Service:	Therapy Services	Grade:	6
Location:	Opal Assessment Centre		

Our values:

We expect everyone who works for us to be committed to our One Coventry values and to share our commitment to becoming a more diverse and inclusive organisation.

Job Purpose:

1. To be responsible for the professional assessment of practical needs of service users with visually impairments and/or hearing impairment people.
2. To offer, on a citywide basis, a service combining a range of skills which will enable visually and hearing impaired people to achieve the highest possible degree of independence

Main Duties and Responsibilities:

1. Undertake initial assessments with service users in order to develop mutually agreed solutions to issues resulting from their visual impairment and/or hearing impairment.
2. Participate in the duty system, dealing with enquiries, take and act on new referrals.
3. By agreement with line management, take on cases, as allocated, and assess and plan for rehabilitation needs and provision of equipment and adaptations.
4. Initiate and undertake direct training with service users in terms of mobility, communication and daily living skills.
5. Work in conjunction with service users, carers, other professionals and agencies to co-ordinate and implement agreed service provision and provide practical information and advice.
6. Provide:
 - Equipment to assist daily living;
 - Training/instruction to service users and their carers to enable them to promote independence.
7. Refer any necessary property adaptations with the appropriate involvement of other agencies and Local Authority Departments.

8. Advise service users, carers and other agencies and to raise awareness of sensory impairment issues.
 9. Report to management on current development and statistics in the Sensory Impairment field, linking with agencies at a local and national level.
 10. Maintain accurate and concise case records and produce reports as necessary in line with departmental recording policy and to input information to the service user database.
 11. Maintain an up-to-date knowledge of disability issues, registration and departmental policies and practices.
 12. Adhere to the Coventry City Council Code of conduct, policies and procedures.
 13. Maintain links with rehabilitation worker support groups.
 14. Act, from time to time, as Student Supervisor/Practice Teacher to students undertaking training.
 15. Any other duties and responsibilities within the range of the salary grade.
-

The post holder must comply with Coventry City Council's health and safety policy and in particular is required:-

- To take reasonable care for their own health and safety at work and of those who may be affected by their actions or by their omissions
- To cooperate with their line manager and senior management, to work safely, to comply with health and safety instructions and information and undertake appropriate health and safety training as required
- Not to intentionally or recklessly interfere with or misuse anything provided in the interests of health, safety and welfare
- To report to their manager any health and safety concerns, hazardous condition or defect in the health and safety arrangements.

Any further Health and Safety responsibilities relevant to this post will be set out in the offer letter and Written Statement of Particulars

The post holder must comply with the Interagency procedures of the Safeguarding Boards and Coventry City Council's policies for safeguarding children and safeguarding adults and in particular is required:-

- To ensure they are aware of the signs that may suggest a child or vulnerable adult is being abused or neglected
- To report to their manager, or other appropriate manager, any concerns they may have that suggest that a child or vulnerable adult may be being abused or neglected immediately

Any further Safeguarding Board responsibilities relevant to this post will be set out in the offer letter and Written Statement of Particulars

Post holders will be accountable for carrying out all duties and responsibilities with due regard to the City Council's Workforce Diversity and Inclusion Policy.

Duties which include processing of any personal data must be undertaken within the corporate data protection guidelines.

Responsible for:

Responsible to: Therapy Service manager

Date Reviewed:

Updated: January 2021



Coventry City Council

Person Specification

Job Title:	Rehabilitation Worker (Visual & hearing Impairment) Rehabilitation Worker	Job Number:	COV000008421
Service:	Therapy Services	Grade:	6
Location:	Opal Assessment Centre		

Area	Description
------	-------------

Knowledge:	<ul style="list-style-type: none">• Relevant legislation, ie. CSDPA, National Assistance Act, Community Care Act, Disabled Persons Act.
	<ul style="list-style-type: none">• Relevant guidance relating to service delivery, ie. National Standards of Social Care for Visually Impaired Adults, Social Care for Deaf/Blind Children and Adults under Section 7 guidance of Local Authority Social Services Act, Fair Access to Care.
	<ul style="list-style-type: none">• Process of registration of blind and partially sighted people.
	<ul style="list-style-type: none">• Medical conditions related to the eye and the effects on functional vision
	<ul style="list-style-type: none">• Social model of disability and multi-disciplinary working
	<ul style="list-style-type: none">• Theories of assessment and child and adult learning theories.
	<ul style="list-style-type: none">• Theories of loss and the emotional impact of sight loss
	<ul style="list-style-type: none">• Theory of low vision and models of Low Vision Assessment Services.
	<ul style="list-style-type: none">• An understanding of the implications of dual sensory loss
	<ul style="list-style-type: none">• Knowledge of the range of generic and specialist services and support available to service users.

Skills and Abilities:	<ul style="list-style-type: none">• Able to practice in accordance with departmental policies and procedures to include policies and procedures relating to Equal Opportunities and Health and Safety at Work.
	<ul style="list-style-type: none">• Able to organise workload, prioritise effectively and work effectively with colleagues in the Sensory Impairment Team.
	<ul style="list-style-type: none">• Effective communication skills with services users with a range of sensory needs.
	<ul style="list-style-type: none">• Ability to assess service users with a range of needs in relation to sight loss in determining which service may best meet their needs.
	<ul style="list-style-type: none">• Able to work sensitively in addressing cultural needs with visually impaired people and carers/families in black and ethnic minority communities.



Coventry City Council

	<ul style="list-style-type: none"> • Able to assess and offer advice of aids/equipment/ adaptations available to visually impaired people; and provision of aids/equipment in accordance with eligibility criteria, referring to other services as appropriate.
	<ul style="list-style-type: none"> • Skills in offering emotional support to people experiencing recent sight loss and referring for appropriate counselling support where there are complex needs.
	<ul style="list-style-type: none"> • Able to motivate and work with service users to devise and deliver appropriate individual rehabilitation programmes in daily living, orientation/mobility* and communication.
	<ul style="list-style-type: none"> • Provision of orientation and mobility training to include appropriate mobility aid and relevant training to meet individual needs.
	<ul style="list-style-type: none"> • Able to form links and liaise with other professionals, agencies and to communicate in diverse and difficult situations.
	<ul style="list-style-type: none"> • Ability to use IT systems; keep accurate records of data; maintain files with up-to-date case recording in accordance with Departmental Recording Policy; and complex report writing.

Experience:	<ul style="list-style-type: none"> • Working with visually impaired people and people with dual sensory loss.
	<ul style="list-style-type: none"> • Assessing, planning and delivery of rehabilitation programmes.
	<ul style="list-style-type: none"> • Use of IT for written work and data recording
	<ul style="list-style-type: none"> • Working in a team.

Educational:	<ul style="list-style-type: none"> • DipHE in Rehabilitation Studies (Visual Impairment) or equivalent.
	<ul style="list-style-type: none"> •
	<ul style="list-style-type: none"> •

Special Requirements:	<p>This post is exempted under the Rehabilitation of Offenders Act 1974 and as such appointment to this post will be conditional upon the receipt of a satisfactory response to a check of police records via Disclosure and Barring Service (DBS).</p> <p>This Authority is committed to safeguarding and promoting the welfare of vulnerable adults and expects all staff and volunteers to share this commitment.</p>
------------------------------	--

Date Reviewed:

Updated: January 2021