



Receptionist/Admin Assistant

Grade 2 £10.59 - £11.59 per hour

Term time only (38) weeks - 33 $\frac{1}{4}$ hours per week
Required September 2023 - Permanent.

Due to internal promotion of the current post holder, the Head Teacher and Governors of Templars Primary School are looking to appoint an experienced, enthusiastic, highly motivated and flexible Receptionist/Admin Assistant to work in our friendly and caring inner-city school. Hours of work are 8.00am - 3.15pm Monday to Friday, term time only. An administrative background is essential although training will be available.

Are you looking to develop a career in admin support in a school? You must have:

- strong literacy and numeracy skills
- a 'can do' attitude
- the ability to happily work with constant interruptions
- excellent communication skills
- an attention to detail

We can offer:

- an opportunity to develop and gain experience
- a well-resourced and pleasant environment
- a vibrant school community

Closing date: Thursday 29th June 2023 at 12.00pm
Interviews w/c Monday 3rd July 2023

Application forms and further particulars are available from our school website www.templars.coventry.sch.uk, please return to school either by post or email to admin@templars.coventry.sch.uk.

Visits to the school prior to application are strongly encouraged and will be warmly welcomed. Please contact our admin team on tel: 024 7646 6337 to arrange an appointment.

This post is exempt under the Rehabilitation of Offenders Act 1974 and as such an appointment to this post will be conditional upon the receipt of a satisfactory response to a check of police records via the Barring and Disclosure Service.

This school is committed to safeguarding and promoting the welfare of children and young people/vulnerable adults and expect all staff and volunteers to share this commitment.

Job Description

Vacancy Reference No:

Job Title:	Receptionist/Admin Assistant	Job Number:	L3028D
Directorate:	Children, Learning and Young People	Post Number:	
Service:	Services for Schools	Grade:	Grade 2
Location:	Templars' Primary School		

Job Purpose:

Under the direction of the School Business Manager, work as part of a busy team to provide an efficient and effective reception and clerical support service to the school, ensuring confidentiality is maintained at all times.

Main Duties and Responsibilities:**Reception and Admin Duties**

- Provide a professional front of house service dealing with enquiries and assisting pupils, parents and outside agencies according to office systems
- Deal with internal and make external telephone calls in an appropriate manner, filtering calls as necessary, taking messages as required.
- Use text messaging service to notify Parents and update messages received
- Ensure security and safeguarding procedures are followed for all visitors.
- Ensure school visitor sign in via the electronic sign in system.
- Make appointments when necessary, maintaining both manual and electronic office diaries
- Be responsible for dealing with the daily distribution of post both incoming and outgoing
- Receive and accept deliveries according to office procedures
- Ensure the tidiness and general appearance of the Reception Area is maintained to a high standard
- Undertake word processing for whole school as requested; including newsletters, certificates, induction starter packs, admission forms, registers, letters and notices, and provide a clerical service with duties such as photocopying, laminating and scan information as directed by school staff.
- Be responsible for collating and presenting information on the weekly newsletter ensuring its uploaded on the school website promptly.
- Maintain the information boards within the school premises, displaying information of interest to parents such as weekly newsletters, brochures and leaflets.
- Ensure school photocopiers are supplied with paper, ordering toners and cartridges as required. Telephone repair requests as requested by school staff.
- Book mini busses for trips.
- Set up electronic system for Parent's Evenings.
- Collect, collate and ensure all consent forms are received for school trips.
- Assist staff with administration tasks as required.

School Meals

- Be responsible for collating and recording daily pupil meal information on Bromcom relating to

dietary requirements, free school meals, staff dinner money payments etc

- Complete the daily recording of school meals following procedures and policies using the school registers - Using ParentPay.
- Produce relevant reports and registers for catering staff, lunchtime supervisory assistants and admin team
- Monitor pupil meals and amend where necessary after the lunchtime period
- Collate, record and present pupil menu choices information throughout the academic year
- Update pupil menus with changes as required including dietary requirements, changes to sittings, new pupils etc

Pupil Records

- Be responsible for the maintenance of all pupil information records on Bromcom ensuring data is relevant and accurate such as: priority contacts, home and mobile numbers, family links and UPNs
- Maintain and update pupil record systems e.g. yellow files and data collection sheets, ensuring that emergency contact details are up to date and consent forms for pupils have been received and filed appropriately.

Assisting with Supply Cover

- Check weekly supply timesheets

Any other duties and responsibilities within the range of the salary grade.

All duties and responsibilities must be carried out with due regard to the City Council's Health and Safety Policy.

Post holders will be accountable for carrying out all duties and responsibilities with due regard to the City Council's Equal Opportunities Policy.

Duties which include processing of any personal data must be undertaken within the corporate data protection guidelines.

This job description may be amended at any time, following consultation between the School Business Manager or Headteacher and the Post-holder. It will be reviewed annually.

Responsible to: School Business Manager

Reviewed: June 2023

Hours and pattern of work as follows:

Monday – Friday 8.00am – 3.15pm

Person Specification

Job Title:	Admin Assistant	Job Number:	
Directorate:	Children, Learning and Young People	Post Number:	
Service:	Services for Schools	Grade:	Grade 2
Location:	Templars' Primary School		

	Job Requirements
Knowledge:	<ul style="list-style-type: none"> An understanding of administrative procedures. An ability to use all office equipment within the context of Health and Safety Regulations.

Skills and Abilities:	<ul style="list-style-type: none"> Able to be a supportive member of a team. Able to communicate, and enjoy working, with children in a sensitive and caring manner within a multicultural setting. Able to prioritise and organise workload to meet deadlines and remain calm under pressure. Able to liaise and communicate effectively with staff, parents, children and others by telephone and on an interpersonal level, to obtain and give information in a courteous way and to resolve queries and filter callers where appropriate. Able to sort, identify, classify, record and file accurately in alphabetical, numerical and subject order. Able to record and present information in a neat and legible way. Able to support the provision of secretarial services, e.g. maintain diary, book appointments, take messages and arrange meetings. Able to stay calm with difficult visitors and follow agreed guidelines for such situations. Able to operate office equipment such as photocopier, fax etc. Able to recognise the importance of, and maintain security and confidentiality within, the guidelines of the Child Protection Act. Able and willing to undertake staff training and development courses. Possess a good sense of humour.
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Experience:	<ul style="list-style-type: none"> Proven clerical background covering activities such as filing, maintenance of records, using the telephone, dealing with people. Maintenance of financial records and cash handling.
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Educational:	Good level of education
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Special Requirements:	<ul style="list-style-type: none"> This post is exempt from the provisions of the Rehabilitation of Offenders Act 1974. A Disclosure and Barring Service check will be required prior to appointment.
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