

PERSON SPECIFICATION ICT TECHNICIAN

Requirements	Essential	Desirable	Assessed by
Experience	 Excellent working knowledge of equipment and ICT packages relevant to the school. Experience of working as an ICT Technician. 	 Experience of working within a school/college. Experience of SIMS/FMS. 	App / Ref
Qualifications/training	GCSE English & Maths to at least Grade C/level 4	NVQ3 or equivalent in relevant subject area	App / Ref
Skills	 Well-developed analytical, planning and organisational skills. Ability to manage own time effectively. Ability to prioritise own workload. Working knowledge of Microsoft packages and Management Utilities Develop and maintain effective record keeping/management information systems. Communicate effectively with a wide range of audiences. Digital and graphic design. 	 Previous use of Microsoft Server Technologies (AD, DNS, DHCP, SCCM, WSUS and IIS). Previous use of cloud platforms. Ability to demonstrate a highly creative approach to supporting students and staff and an ability to resolve complex problems independently. Website design and maintenance. 	App / Ref App / Ref App / Ref App / Ref/Int Int App / Ref

Personal Qualities	 Record of excellent time keeping and attendance. Committed to equality of opportunity. Excellent communicator. Able to work effectively as part of a team. Self-motivated, able to work independently without supervision. Empathy for students with a learning difficulty / disability. Commitment to keeping children safe. Positive in outlook with a good sense of humour. Robust and realistic. Drive and Energy. Able to work flexibility and be responsive to unanticipated problems and demands. 	Committed to own professional development opportunities.	Ref Int App / int Ref/int Ref / Int Ref Int Ref Int Ref Int App/ref
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